



# NovaBACKUP **SPRING RELEASE**

# More Information

## What's New?

Your [go-to-place](#) for all the NovaBACKUP product news.



## Changelog

If you want to read about all the details of the release, check out the [changelog](#).

# AGENDA

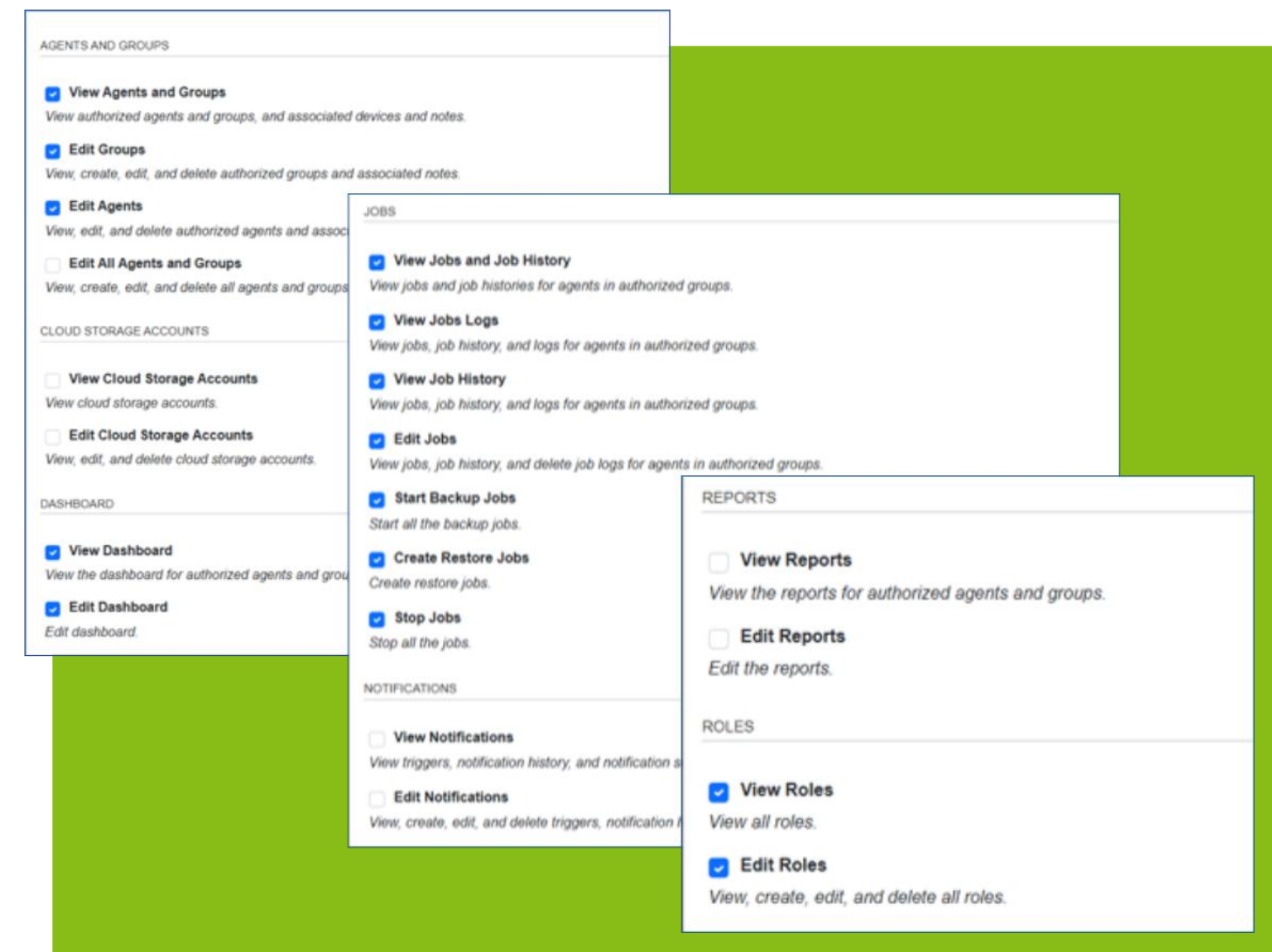
- 1** New Features
- 2** Further Enhancements
- 3** Continue Reading



NEW FEATURES  
**Manage More Clients,  
With Less Chaos**

# MULTI-TENANT MANAGEMENT & ROLE-BASED PERMISSIONS

You can now create individual accounts for customers, employees, resellers, and agency partners. Each person logs in and sees only their own environment. Pair that with fully custom roles and granular per-category permissions, and you can model your actual org structure inside NovaBACKUP. A client can see their backup status, a junior tech gets read-only job visibility, a reseller can manage their slice of your deployment.



# PUSH REMOTE AGENT UPDATES

Push backup client updates directly to any connected agent from the agent details page in Central Management. No need to coordinate with end users or touch each endpoint individually. The update session history panel gives you full visibility into each update, including which processes ran, messages logged, and files involved.

NATE-NUC

Agent Devices Jobs Job History Notes License Updates

Backup client setup installer:

Setup-NB-Server-Agent-21.2.1021.exe

Install

Updates

	Started	Ended	Backup Client Setup Installer	Error
+	10/21/2025 7:33 PM	10/21/2025 7:37 PM	Setup-NB-Server-Agent-21.2.1021.exe	
+	10/17/2025 11:35 AM	10/17/2025 11:39 AM	Setup-NB-Server-Agent-21.2.1017.exe	
+	10/16/2025 12:57 PM	10/16/2025 1:01 PM	Setup-NB-Server-Agent-21.2.1016.exe	
+	10/10/2025 4:00 PM	10/10/2025 4:04 PM	Setup-NB-Server-Agent-21.2.1010.exe	
+	10/10/2025 3:47 PM	10/10/2025 3:48 PM	Setup-NB-Server-Agent-21.2.1010.exe	<a href="#">View</a>
+	10/10/2025 3:22 PM	10/10/2025 3:23 PM	Setup-NB-Server-Agent-21.2.1010.exe	<a href="#">View</a>
+	10/10/2025 9:04 AM	10/10/2025 9:05 AM	Setup-NB-Server-Agent-21.2.1010.exe	<a href="#">View</a>
+	10/8/2025 10:13 AM	10/8/2025 10:13 AM	Setup-NB-Server-Agent-21.2.1007.exe	<a href="#">View</a>
+	10/8/2025 9:54 AM	10/8/2025 9:54 AM	Setup-NB-Server-Agent-21.2.1007.exe	<a href="#">View</a>



# FURTHER ENHANCEMENTS

## **Behind the scenes improvements**

# FURTHER ENHANCEMENTS

The [full changelog](#) has everything, but here are a few fixes worth calling out specifically.

## Reliability and data integrity

**Hyper-V and SQL in a single job on non-English OS:** Combined Hyper-V and SQL backup jobs now work correctly on non-English operating systems.

**Restoring multiple VMs or SQL instances to alternate locations:** NovaBACKUP now creates a separate folder per VM or SQL instance when restoring to an alternate location, preventing files from overwriting each other.

**Mount function now works with plugin backups:** The Mount function previously failed whenever SQL, Hyper-V, or System State data was included in the same backup job as regular files. That's now fixed.

# FURTHER ENHANCEMENTS

The [full changelog](#) has everything, but here are a few fixes worth calling out specifically.

## Management console and usability

**Network device credential checks:** Network devices now pass credential validation even when there's already an open connection, eliminating false failures during credential checks.

**UI fixes:** Several interface issues have been resolved, including missing field labels, scroll bar behavior, and fields that weren't displaying correctly.

**Group management fixes:** A series of group management bugs have been resolved, including agents disappearing when dragged to new groups, errors when deleting groups with sub-groups, and issues for users with sub-group-only access.

**Performance improvements:** General performance improvements for retention and restores. The Run As tab in file backup job settings also loads significantly faster.



# CONTINUE READING

# NovaBACKUP Spring Release: Manage More Clients, With Less Chaos

by Nathan.Fouarge on Apr 27, 2026 7:41:43 AM



Managing backup for multiple clients has always required juggling a lot of moving parts. This spring release gives you more tools to do it cleanly. It upgrades the multi-tenant user management, adds role-based permissions, and the ability to push agent updates remotely from the central management, along with a substantial list of bug fixes and reliability improvements across the board.

Whether you're an MSP managing dozens of client environments or an IT admin who needs tighter access control, this release is built with your workflow in mind.

## THIS POST COVERS WHAT'S NEW

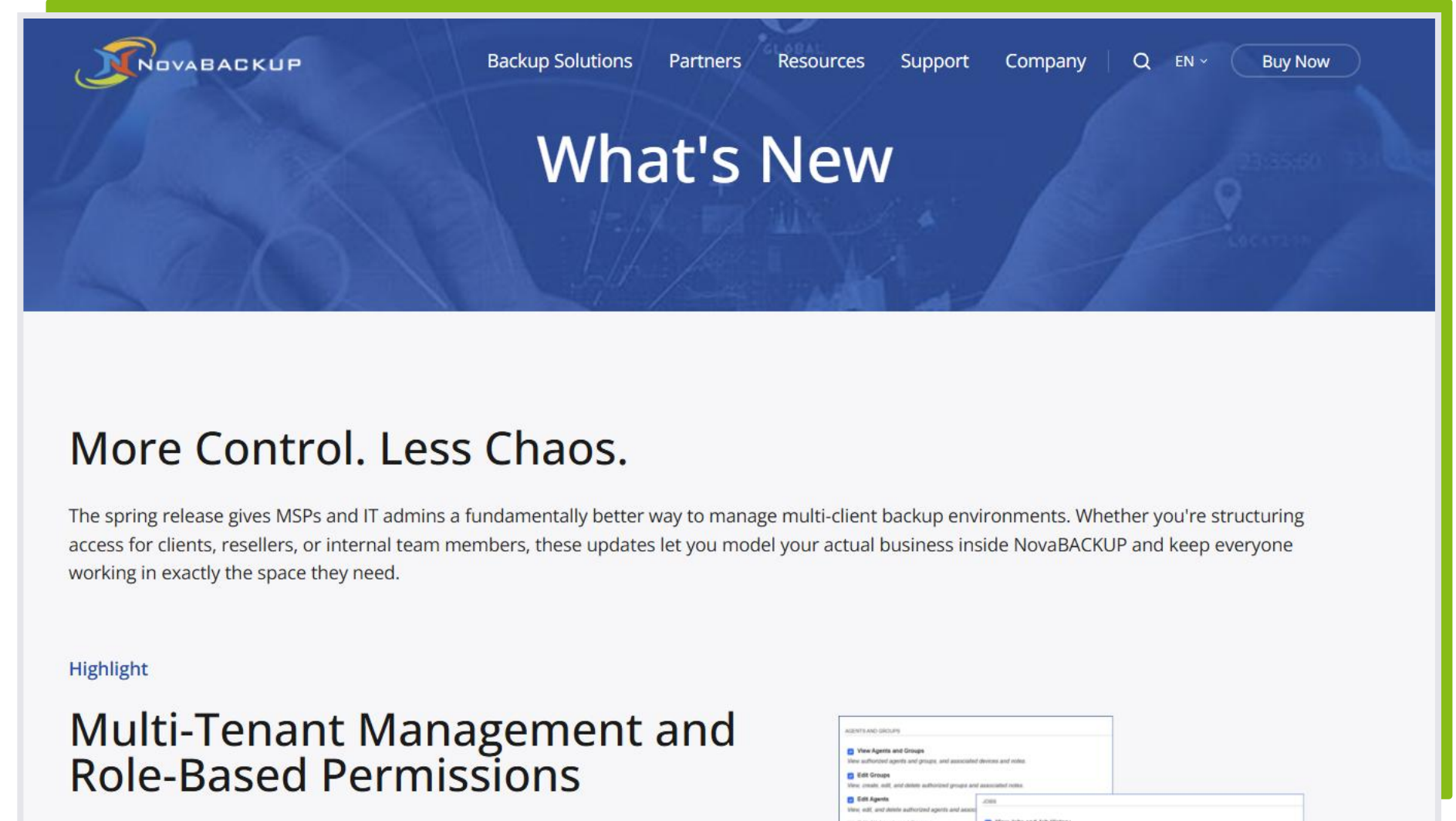


For the full technical details, check out:

[What's New page](#)

[Full Changelog](#)

## [Release Blog Post](#)



## [Everything that's new](#)

# CONTACT US

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